



CWS
New System Project

Child Welfare Services New System Project Vendor Forum

December 4, 2015

Welcome

- Les Fujitani, Child Welfare Services New System Project Director

Agenda

- Housekeeping
- Executive Introduction and Overview
- Procurement Overview
- Project Update
- Adjourn

Housekeeping

- Facilities Information (emergency exit route, etc.)
- Please submit questions to:

CWS-NSP@osi.ca.gov

- Next Bidder Conference will be in about 2 weeks
- Web Conference Only

Executive Introduction and Overview

California Health and Human Services Agency

- John Boule, Director Office of Systems Integration
- Pat Leary, Chief Deputy Director California Department of Social Services

Procurement Overview

- Alexander Chin, California Department of Technology, Statewide Technology Procurement Division

Procurement Logistics

- Cal eProcure
- Secretary of State
- SB/DVBE

Expected Release Date

- First two modules (Platform/API and Intake) are expected to be released by the end of December 2015
- Additional modules expected “about” every six months

Project Update

- Peter Kelly, Deputy Director CWS Division
- Kevin Gaines, Chief Child Protection and Family Support Branch

Service Delivery Benefits

- An agile, iterative approach starts delivery FY16/17 versus pre-existing path delivering an entire system in FY20/21
- EARLY and frequent (2-4 week sprints) delivery of business value
- Strong Federal support and partnership for being a model State
- Build long term service delivery skills and capabilities in government
- Begin the transition to vendor/government partnership DevOps capability

Scope

“Deliver a SACWIS/CWIS set of services that does everything* its users need to assure the safety, permanency, and well-being of children at risk of abuse, neglect, or exploitation.”

Our scope of work is still the same.

We still want to accomplish the same goals for our users

Approach

- So we plan to sub-divide the single procurement into smaller pieces in order to:
 - accelerate delivering value to the counties and state;
 - understand and validate that we're meeting our users' needs; and
 - reduce the risk of large system failure.

Expected Results

- Move from procuring a solution to continuously improving services to our users
- Deliver an underlying technology platform of APIs and services that DSS and other HHS departments can leverage and re-use
- Focus solution delivery on meeting User needs through continuous user research

How **not to build** a minimum viable product



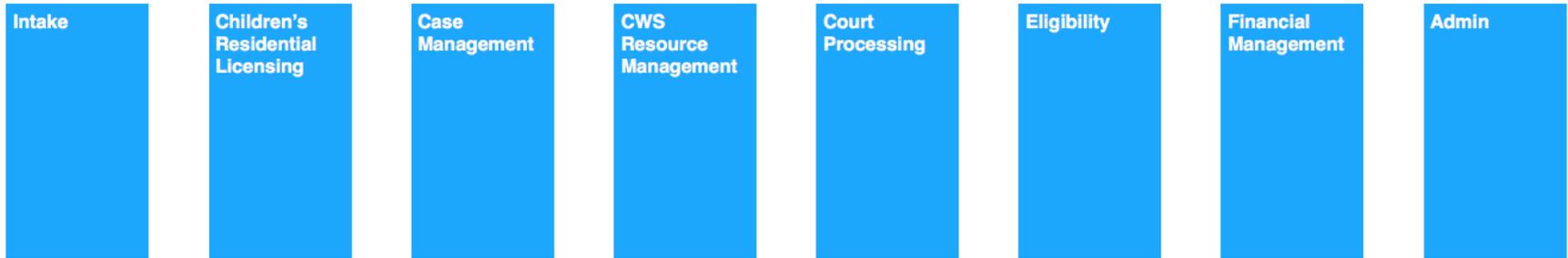
How to **build** a minimum viable product



Platform Module

- A platform made of services, made available through modern APIs, that supports agile and iterative delivery of modern [web-based] services that meets the needs of users.
- Replacing services such as:
 - data validation and consistency checking
 - data access and referential integrity
 - transaction support services
 - logging
 - security (authentication, authorization, auditing)
 - business rule enforcement

CWS-NS user-facing core services



All user-facing core services run on CWS-NS common infrastructure

Common Service Requirements

Business Intelligence

Mobile Access

Self-Service

Document Management

Workflow

Administration

Common API

Information Exchange Interfaces



Legacy Data API

CWS/CMS Production

CWS/CMS Warehouse

Ongoing Data API 1.0

CWS N-S
Datastores

These high level business services are:

- Intake
- Children's residential licensing
- Case management
- Resource management
- Court processing
- Eligibility
- Financial management
- Administration

Intake Module

- Provide an intake service that allows the capture of the right information at the right time, and facilitates appropriate and timely decision making and responses to allegations of child abuse, neglect or exploitation.

Intake Service Concept

Intake

- Collect Information
 - Child and family
 - Nature of allegation
- Search Prior History
- Assess Risk
- Decision
- Transfer for Investigation

Investigation

- Collect Interview Data
 - Family
 - Collateral Contacts
- Assess Risk
- Disposition/Decision
- Case Plan

Adjourn

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